



Course Description:

The course introduces customers' behavior in tourism and hotel sector. Further, the course identifies factors that are affecting tourism and hotel activities within the environment.

Course Aims:

- Recognizing scientific assets and the basic concepts of tourism marketing.
- Recognizing the strategy of planning and development of tourism products demands.
- Recognizing the marketing components in tourism marketing.
- Analyzing the behavior of customers in tourism and hotel sector.
- Designing a segmented strategy for tourism and hotel market.
- Applying theories studies into tourism and hotel sector.
- Identifying factors that are affecting tourism and hotel activities.

Course Contents:

- 1. Introduction to tourism and hotel marketing conception goals important.
- 2. Behavior of customers in the tourism sector.
- 3. Tourism and consumer supply and demand of tourism.
- 4. Segmentation of the hotel tourist market.
- 5. Tourism marketing and marketing information systems
- 6. Research planning and development of the tourism product.
- 7. Tourism product strategy.
- 8. Pricing strategy in the tourism product.
- 9. Distribution strategy in the tourism product.
- 10. Promotion in the tourism sector strategy.
- 11. E- tourism marketing.