

CERTIFICATE

The Certification Body of TÜV SÜD Management Service GmbH

certifies that



Imam Abdulrahman bin Faisal University (IAU)Deanship of Information and Communication Technology 2835 King Faisal Road 34212 Dammam

Kingdom of Saudi Arabia

has established and applies a Management System for IT-Services.

IT services provided to internal users and business units as per the IT service Catalogue.

An audit was performed, Order No. 707100210.

Proof has been furnished that the requirements according to

ISO/IEC 20000-1:2018

are fulfilled.

The certificate is valid from **2022-06-29** until **2025-06-25**. Previous certificate valid until 2022-06-25. Certificate Registration No.: **12 410 58156 TMS**.

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Head of Certification Body Munich, 2022-06-30

