

## Expert Trainers

### Dr. Ahmed Al Kuwaiti

Dr. Ahmed Al Kuwaiti, PhD, CPHQ is a Quality and Accreditation Associate Professor and Senior Consultant with emphasis on Medical Education, Quality in Healthcare, Hospital Facilities Management Safety (FMS), Patient Safety, and Risk Management. He has worked for more than 20 years as an academician, researcher and Supervisor General for the Deanship of Quality and Academic Accreditation, and Director of the Directorate of Quality and Safety at King Fahd Hospital of the University, Imam Abdulrahman Bin Faisal University.

As a researcher and public speaker, Dr. Kuwaiti has published three (3) textbooks and over thirty five (35) scientific papers. He had also presented lectures, seminars and workshops on Quality, Accreditation, Patient Safety, Professional Development and Leadership.

### Dr. Thennarasu M.

Thennarasu Maruthamuthu, PhD, CPHQ, has been a Statistician cum Assistant professor in the Deanship of Quality and Academic Accreditation at Imam Abdulrahman Bin Faisal University, Saudi Arabia. His work is centered on developing and integrative innovative statistical models to advance quality of healthcare process and outcomes. Thennarasu is expert in implementing and introducing Statistical techniques in healthcare quality improvement. He has a wide experience for 20 years in Statistics, especially in Biostatistics and Statistical applications in healthcare quality. Recently Dr Ahmed Alkuwaiti and himself developed a new model for healthcare quality improvement (DMCIB) and it was published in Joint Commission Journal on quality and patient safety.



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جامعة الامام  
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IMAM ABDULRAHMAN BIN FAISAL UNIVERSITY



**King Fahd Hospital of the University  
Directorate of Quality & Safety**

*Preparation for  
Certified Professional  
in Health Care  
Quality Training  
(CPHQ)*

## Introduction

King Fahd Hospital of the University (KFHU) is an Academic Center established to provide teaching and training for health sciences cluster of Imam Abdulrahman Bin Faisal University (formerly University of Dammam).

KFHU was the first educational hospital in the Eastern Province of Saudi Arabia and one of the university hospital affiliated to the College of Medicine of Imam Abdulrahman Bin Faisal University.

KFHU is one of the main **regional** referral hospital for the Eastern Province of the Kingdom of Saudi Arabia .

**Vision:** To be a leading university hospital in healthcare provision, education and scientific research according to international standards.

**Mission:** To provide high quality healthcare, education and training for healthcare professionals and support scientific research.

**Values:** Honesty, mutual respect, teamwork, transparency, responsibility and commitment.

## What is CPHQ

The Certified Professional in Healthcare Quality (CPHQ) credential signifies professional and academic by individuals in the field of healthcare quality profession. The comprehensive body of knowledge includes quality management, quality improvement, quality control, case/utilization management, and risk management at all employment levels and in all healthcare settings. CPHQ is the highly recognized credential in healthcare quality internationally.

## Course Objectives

The primary object of the five (5) days course is to equip the healthcare quality professionals with comprehensive knowledge in healthcare quality. At the end of the course, participants should be able to:

- ◆ Understand the role of the healthcare quality professional
- ◆ Know and apply the various quality improvement tools like Pareto, RCA, FMEA, etc.
- ◆ Understand various quality improvements models like PDCA, SIX SIGMA, LEAN, etc.
- ◆ Exercise on real questions of previous CPHQ exams (minimum of 2500 questions)
- ◆ Important tips about how to study and pass the exam



## Course Materials

1. Certified Professional in Healthcare Quality Review Course Certificate
2. 2500 Practice Questions for CPHQ
3. Healthcare Quality Solution Handbook
4. Exam tips, tricks and techniques
5. Trainer support and contact line until you pass the exam
6. Whatsapp group for exam support and question discussion

## Course Schedule

**Venue:** King Fahd Hospital of the University

**Directorate of Quality & Safety, 2nd Floor, Building 500**

Day 1	8am-12pm Healthcare Analytics 1-3pm Exercise (250 questions)
Day 2	8am-12pm Quality Improvement Tools & Methodology 1-3pm Exercise (250 questions)
Day 3	8am-12pm Performance Measurement 1-3pm Exercise (250 questions)
Day 4	8am-12pm Patient Safety 1-3pm Exercise (250 questions)
Day 5	8am-12pm Organizational Leadership 1-3pm Exercise (250 questions)

## Who should attend?

- ◆ CEOs
- ◆ Quality Directors
- ◆ Medical & Nursing Directors
- ◆ Quality Managers
- ◆ Quality Officers & Coordinators
- ◆ Healthcare Administrators & Managers
- ◆ Healthcare Professionals interested in managerial or quality jobs
- ◆ Senior Nurses
- ◆ Risk Managers & Officers
- ◆ Case Managers & Officers

## How to register?

Please download & complete registration form in the link provided below:

<https://www.iau.edu.sa/en/administration/deanships/deanship-of-quality-and-academic-accreditation>

## Fees:

**1,500 SAUDI RIYALS**